



HELIX



INTERNET + TV
WELCOME GUIDE

Accessing content

HELIX Helix Main Menu

Voice commands
Hold the Microphone button down and speak.

Examples of voice commands:

“TVA”, “23”, “Jumanji: The Next Level”,
“Weather”, “Free movies for children”,
“Fast-forward/rewind 30 seconds”,
“Subtitles,” “Sports,”, “Restart box”.

Consulting the TV Guide

or “Guide”

Quickly scroll through the TV Guide.

Press a second time to filter.

Simplified Guide

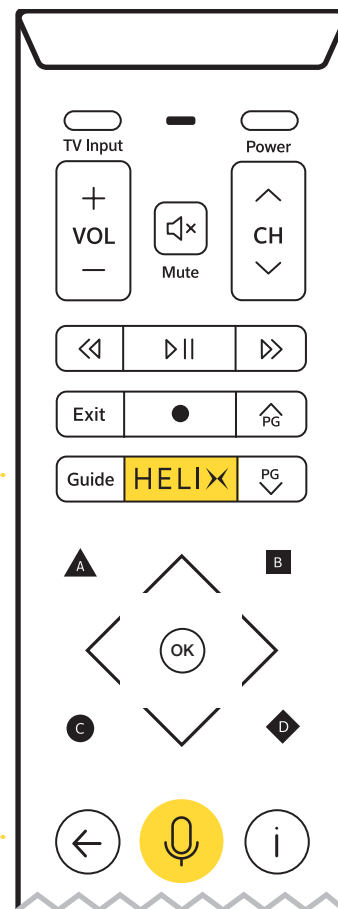
Press the **right arrow** to display the simplified guide while continuing to watch your content.
Press it **a second time** to display the selected channel’s details.

Movies and series On Demand

Formerly channel 900

HELIX then On Demand

or “On Demand”



Basic features

During viewing:

- Viewing info.
- Display history.

In menus:

- Navigating in menus.
- Exiting menus.

Recording shows

Recording a live TV show:

and confirm

or “Record”

Programming a recording

From the TV Guide or using voice command:

- Select the series or show.
- Press or “Record.”

For a series: choose between “Just this episode” or “All episodes.”

New episodes only: record only the first broadcast (all languages).

New and rerun episodes: record all broadcasts.

Viewing your recordings

HELIX then Saved then Recordings

or “Recordings”

Shortcuts

- Help and Troubleshooting section.
- Accessibility Settings, such as Closed Captioning.
- During viewing: access the Sports Zone app.
- From the Recordings menu: Delete a recording.

Need help?

- Support:
- go [videotron.com/support](https://www.videotron.com/support)
 - Resolve your technical problems
 - Learn to use Helix

Account and invoice management

- My Helix Account:
- myaccount.videotron.com

Watching your shows

- Helix mobile app**
- Program and view your recordings
 - Download your recordings to view them offline
 - Watch your shows live and on demand



Managing your Wi-Fi network

- Helix Fi mobile app**
- Manage devices connected to your network, even remotely
 - Display and change your Wi-Fi network name and password

