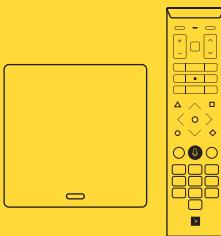




HELIX

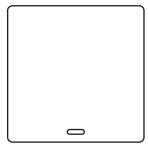


HELIX TV TERMINAL
INSTALLATION GUIDE

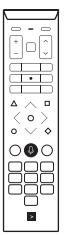


10-15 minutes

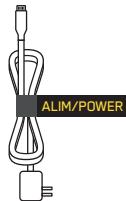
Material included in the box:



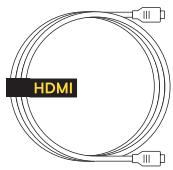
Helix TV terminal



Voice remote
(AA batteries included)



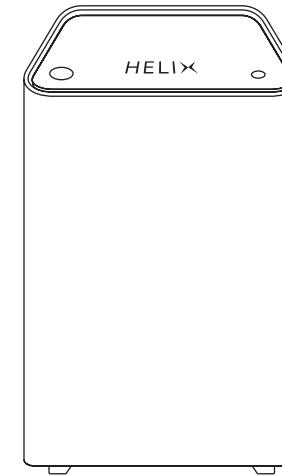
Power pack



HDMI cable

Is your Helix Fi Gateway activated and configured?

If not, make sure you activate and configure it before you install your Helix TV terminal.

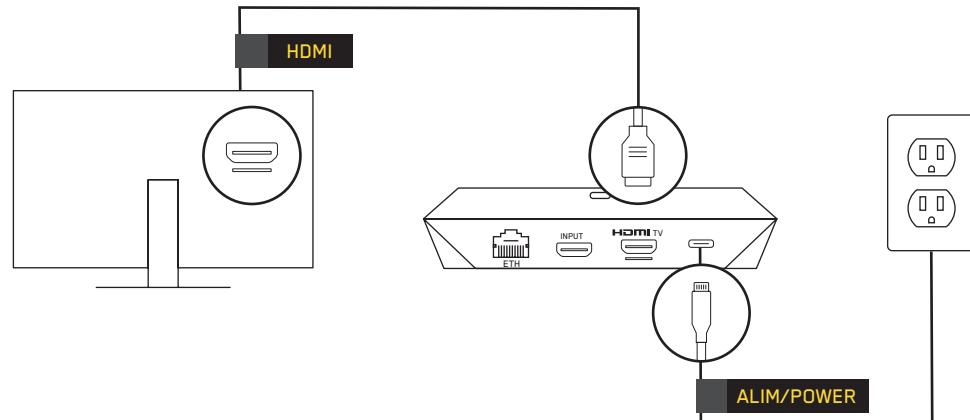
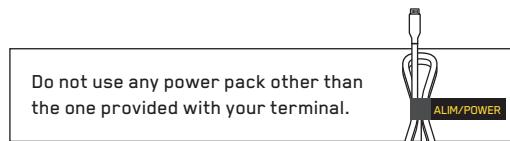


1. Plug in your terminal.

Connect the **HDMI cable** to your terminal's HDMI port and to the HDMI port of your TV.

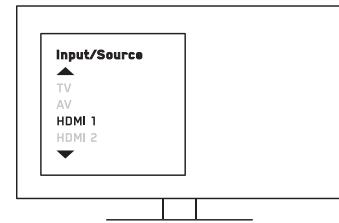
Connect the **power pack** to your terminal and plug it into a power outlet that is not controlled by a dimmer or wall switch.

The light on your terminal will blink.



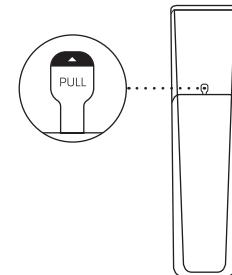
2. Turn on your TV.

Turn on your TV with the **TV remote** and select the correct HDMI source.



3. Remove the tab.

Remove the **plastic tab** on the back of the voice remote.



4. Follow the instructions on your screen.

Your terminal will automatically connect to the Wi-Fi network.

Follow the instructions on your screen to **configure your terminal** and **voice remote**.

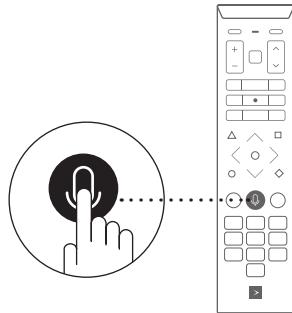
If the terminal fails to connect automatically, connect manually following the instructions on the screen.



**Your Helix TV terminal and voice remote
are now working!**

Getting started with your voice remote.

For voice command, press and **hold** the Microphone button.



Get to know Helix by trying the following commands:

- Weather
- What should I watch
- Montreal Impact
- Action movies
- Subtitles
- Funniest videos on YouTube
- Fast-forward/rewind 30 seconds



Want to pair your voice remote with another Helix TV terminal?

Press and hold **buttons A and D** until the voice remote's light changes from red to **green**.

Press 9-8-1.

Press the **Microphone button**.

Follow the instructions on the screen to finish pairing the voice remote with your TV or audio system.

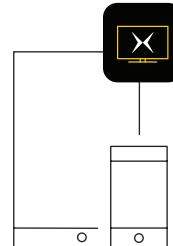
Tips to make your experience safer

With voice command, say "**Settings**"

- Select "**Parental Control**" if you want to limit access to adult content.
- Select "**Purchase PIN**" to prevent unwanted or impulse purchases.

The perfect addition to your entertainment

Download the Helix App and access all your content on all your devices, even remotely.

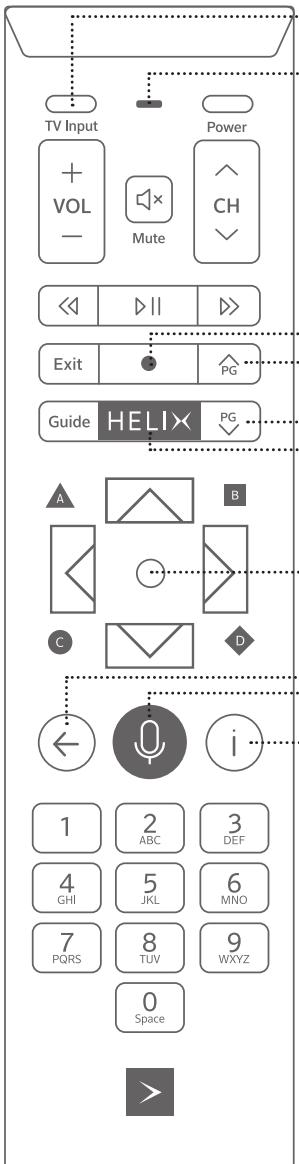


Or go to helix.videotron.com

Discover the full potential of your Helix TV service.

Go to
videotron.com/en/support/helix

Your voice remote



1. TV input

Goes to the next input of your TV.

2. Micro/LED status

3. Record

Starts recording the show that's playing or lets you schedule a recording in the Guide.

4. Page Up/Page Down

Lets you skip ahead in the Guide and skip forward/back when watching recordings or On Demand content.

5. HELIX menu

Access to search, settings, On Demand content, your recordings, apps and Guide.

6. Navigation pad

Middle button: selects an item on the screen.

Arrows: used to navigate the screen.

A: Displays the Help menu

B: Displays accessibility settings

C: Launches the Sports application

D: Deletes a recording or a group of recordings

7. Back arrow

Returns to the previous screen.

8. Microphone button

Activates voice command.

9. Info

Displays detailed information about the TV program.

Learn more about the voice remote:

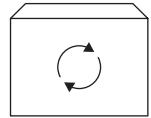
videotron.com/en/support/helix/equipments/voice-remote/



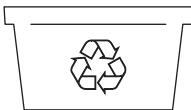
Stepping out of the box to reduce our footprint.



Did you know you can use the Velcro strips to attach your cables and make it easier to identify them?



Your device boxes can be used to store other things, wrap presents and much more!



Your boxes are recyclable! They are made in part of recycled fibres.

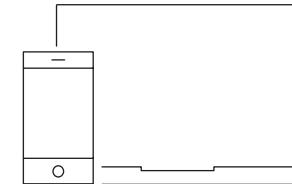


Videotron.com/werecycle

Breathe new life into your small electronic devices with Videotron's We Recycle program.



Finding a depot to recycle your batteries is easy! Just go to call2recycle.ca



Need help?

Go to videotron.com/en/support/helix or call us at 1-833-994-3549.

Printed on Rolland Enviro Print paper, 120M Text. This paper contains 100% post-consumer fibre and is manufactured using biogas energy. It is certified FSC®, Processed Chlorine Free and Ancient Forest Friendly.

IMPORTANT NOTICE ABOUT THE LEGAL WARRANTY. The Consumer Protection Act provides for a warranty on all goods you buy or lease from a merchant. These goods must be: (1) fit for the purposes for which goods of that kind are ordinarily used (Section 37 of the Act); and (2) durable in normal use for a reasonable length of time, having regard to their price, the terms of the contract and the conditions of their use (Section 38 of the Act). For more information on the legal warranty, refer to the Office de la protection du consommateur's website, at www.opc.gouv.qc.ca/en.

STATEMENT FROM ISED This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's RSS(s). Operation is subject to the following two conditions: (1) This device may not cause interference; and (2) this device's user(s) must accept any interference, including interference that may cause undesired operation of the device.



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