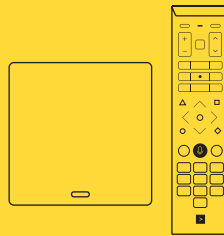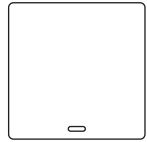# HELIX

HELIX TV TERMINAL
INSTALLATION GUIDE
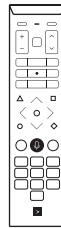
10-15 minutes
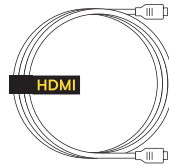
Material included in the box:

Helix TV terminal

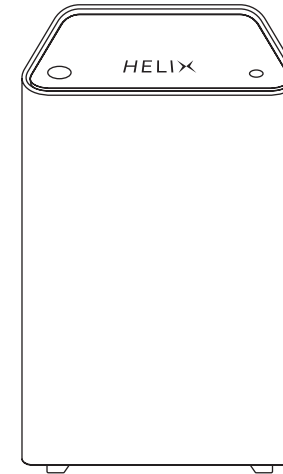Voice remote
(AA batteries included)

ALIM/POWER

Power pack

HDMI

HDMI cable

Is your Helix Fi Gateway activated and configured?

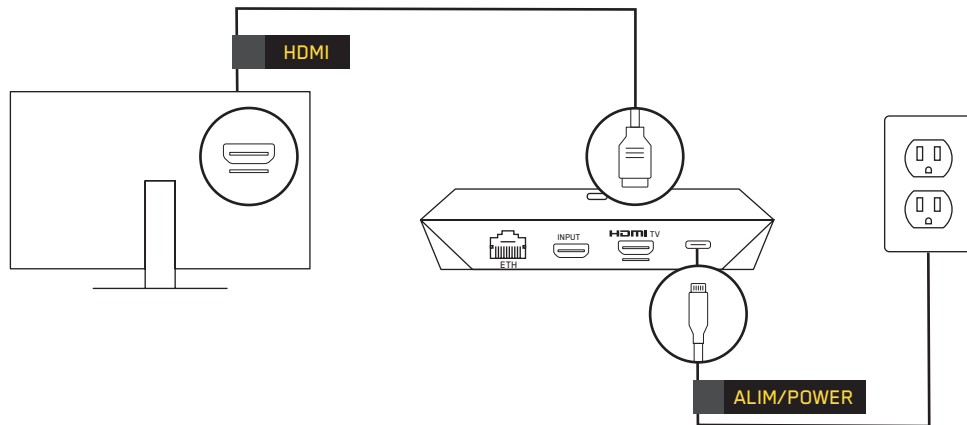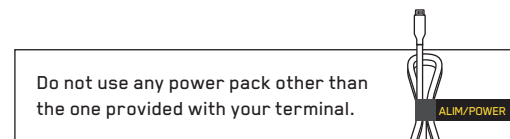If not, make sure you activate and configure it before you install your Helix TV terminal.

HELIX

1. Plug in your terminal.

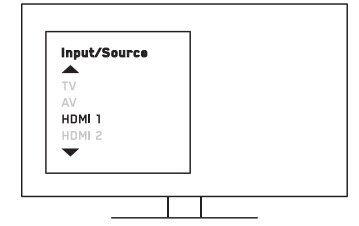Connect the **HDMI cable** to your terminal's HDMI port and to the HDMI port of your TV.

Connect the **power pack** to your terminal and plug it into a power outlet that is not controlled by a dimmer or wall switch.
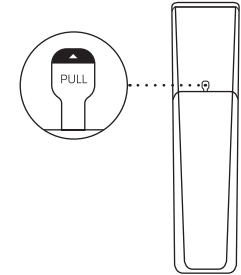
The light on your terminal will blink.

Do not use any power pack other than the one provided with your terminal.

ALIM/POWER

HDMI

INPUT   HDMI TV   ETH

ALIM/POWER

2. Turn on your TV.

Turn on your TV with the **TV remote** and select the correct HDMI source.

Input/Source
TV
AV
HDMI 1
HDMI 2

3. Remove the tab.

Remove the **plastic tab** on the back of the voice remote.

PULL

4. Follow the instructions on your screen.

Your terminal will automatically connect to the Wi-Fi network.

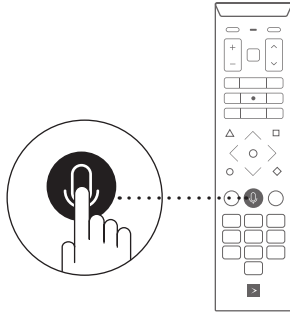Follow the instructions on your screen to **configure your terminal** and **voice remote**.

If the terminal fails to connect automatically, connect manually following the instructions on the screen.

Your Helix TV terminal and voice remote are now working!

Getting started with your voice remote.

For voice command, press and **hold the Microphone button**.

Get to know Helix by trying the following commands:

- Weather
- What should I watch
- Montreal Impact
- Action movies
- Subtitles
- Funniest videos on YouTube
- Fast-foward/rewind 30 seconds

Want to pair your voice remote with another Helix TV terminal?

Press and hold **buttons A and D** until the voice remote's light changes from red to **green**.
Press 9-8-1.
Press the **Microphone button**.
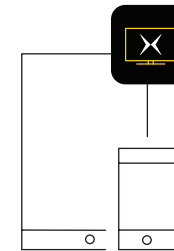Follow the instructions on the screen to finish pairing the voice remote with your TV or audio system.

Tips to make your experience safer

With voice command, say **"Settings"**

- Select **"Parental Control"** if you want to limit access to adult content.

- Select **"Purchase PIN"** to prevent unwanted or impulse purchases.

The perfect addition to your entertainment

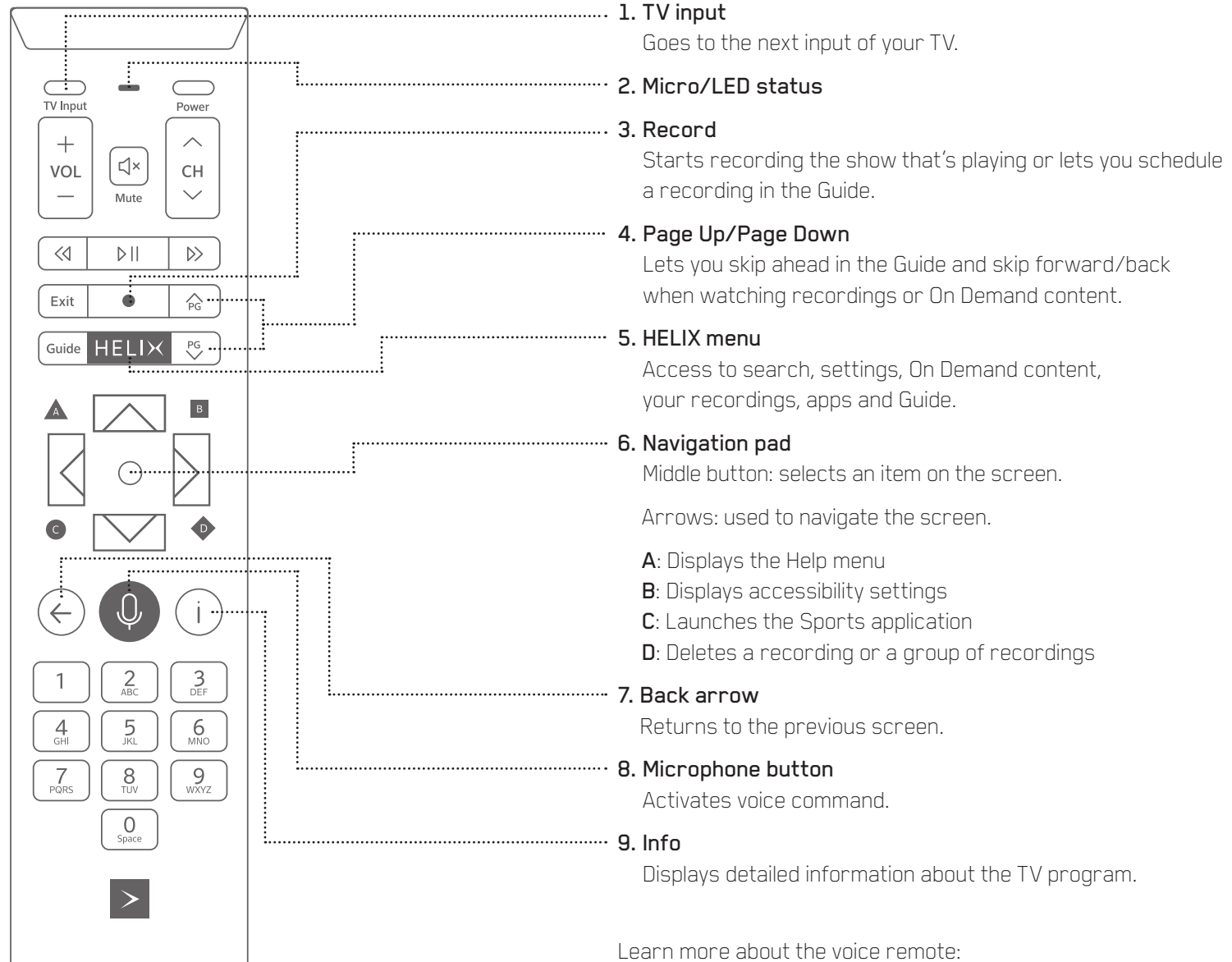Download the Helix App and access all your content on all your devices, even remotely.

Download on the **App Store**

GET IT ON **Google Play**

Or go to helix.videotron.com

Discover the full potential of your Helix TV service.

Go to
videotron.com/en/support/helix

Your voice remote

1. TV input
Goes to the next input of your TV.

2. Micro/LED status

3. Record
Starts recording the show that's playing or lets you schedule a recording in the Guide.

4. Page Up/Page Down
Lets you skip ahead in the Guide and skip forward/back when watching recordings or On Demand content.

5. HELIX menu
Access to search, settings, On Demand content, your recordings, apps and Guide.

6. Navigation pad
Middle button: selects an item on the screen.

Arrows: used to navigate the screen.

A: Displays the Help menu
B: Displays accessibility settings
C: Launches the Sports application
D: Deletes a recording or a group of recordings

7. Back arrow
Returns to the previous screen.

8. Microphone button
Activates voice command.

9. Info
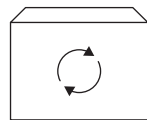Displays detailed information about the TV program.

Learn more about the voice remote:

videotron.com/en/support/helix/equipments/voice-remote/

Stepping out of the box to reduce our footprint.

Did you know you can use the Velcro strips to attach your cables and make it easier to identify them?

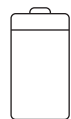Your device boxes can be used to store other things, wrap presents and much more!

Videotron.com/werecycle
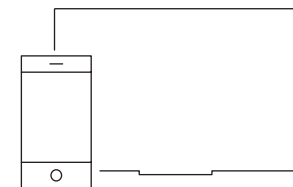
Your boxes are recyclable! They are made in part of recycled fibres.

Breathe new life into your small electronic devices with Videotron's We Recycle program.

Finding a depot to recycle your batteries is easy! Just go to call2recycle.ca

Need help?

Go to **videotron.com/en/support/helix** or call us at 1-833-994-3549.

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