Admin Portal – Assign Clients

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April 18, 2018

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Assigning Clients to Users

To allow a user to download and use the UC-One applications (Desktop, Mobile and Tablet), first set up Sharing to their soft clients.

- 1. Log in to the admin portal.
- 2. Select your site from the drop-down menu.
- 3. Select the **Users** tab in the left-hand navigation menu. A list of all users will be displayed.
- 4. Find the user and select the Actions drop-down menu and select Edit.

	Dashboard	Users						Site	All Sites *
ß	SIP Trunking	↓ First Name	Last Name	Phone Number	Extension	Station	Primary Device	Site	۵
÷	Numbers (535)	Very Basic	User	9183335151	5151	Basic Station		JHS	Actions -
\otimes	Devices (299)	User	Test	9184988118		Basic Station		JHS	Actions -
8 8	Users (137)	Upload	Test	9184987714	7714	Premium User Station	00:90:8F:60:1E:60 (AudioCodes 420HD)	JHS	Edit
×	Advanced Services	turnk	CC Test	9186657713	7713	Standard Trunk		R17 SIP Trunk Site 2	Reset Password Reboot Device
~	Analytics	Trunk	Calling Test	9184459800	9800	Premium Trunk	65:44:56:12:39:87 (Mitel MiVoice BG w/Office 250)	Trunk Pricing Test	Reset Voicemail PIN Go to My Phone
✓	Reports Call Recording	Tony	Bortles	9189419936		Analog Station	21:54:61:67:41:06 (TAA Polycom VVX 300 Phone PS)	R16.1 QA Test	Actions -
ßo	Profile	Test	Test1	9184987736		Premium User Station	65:41:59:35:78:52 (TAA Polycom VVX 500 Phone PS)	JHS	Actions -
		Test	User3	9184987725	7725	Basic Station	65:98:74:56:32:14 (AudioCodes MP-114)	JHS	Actions -
		Susan	Robinson	9184988112	88112	Premium User Station		JHS	Actions -

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- 5. The Edit User window will appear. From here, select Mobile & PC Applications.
- 6. Check the boxes of the applications you would like assigned to the user.
- 7. Select **Save** to save your changes.



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Note: Once the Soft Clients have been shared, the user will see them in Mobile App and Desktop Softphone area of the My Phone portal. The user's ID will be displayed from My Phone, and the password is the same password used to log in to My Phone. Maximum Number of Shares for Premium Stations: 35

Maximum Number of Shares for Standard Stations: 5

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