

Calling User Portal – Anonymous Call Rejection

 carrier.webex.com/reject-unidentified-caller/

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What you need to know:

The Anonymous Call Rejection feature enables businesses and individuals to reject all calls that have an unidentified caller id.

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Introduction

You are busy enough managing customers, employees, meetings, etc. Fielding random solicitation calls from unknown callers are not what you need. These calls are disruptive and anti-productive. The Anonymous Call Rejection feature enables business and individuals to reject all calls that have an unidentified caller id.

This article provides details on the following Unidentified Caller related topics.

Feature Prerequisites

Before the Unidentified Caller feature can be used the following conditions must be met:

At least one inbound number must be available to be assigned to a station (Premium, Standard, Hosted Square Key, or Hosted PRI – User).

Feature Setup

1. Log in to the **Calling User** Portal.
2. Go to the **Call Settings** page.
3. Select **Anonymous Call Rejection**. To enable, click on the toggle button to the right of the text. When it's enabled, it will turn to color from grayscale. To disable, click on the toggle button again, when disabled, it should change from color back to grayscale.
4. Click the **Save** button.

The screenshot shows the Cisco Call Settings interface. On the left is a dark sidebar with navigation options: Voicemail, Call History, Call Settings (highlighted with a circled '2'), Directory, and My Apps. The main content area has three tabs: Incoming Calls (active), Schedules, and Additional Features. Under the Incoming Calls tab, there are several settings, each with a toggle switch and a descriptive text:

- Do Not Disturb: Toggle is off. Description: Select Do Not Disturb if you would temporarily like all calls to go directly to voicemail. This setting will remain on until you switch it off.
- Anonymous Call Rejection: Toggle is on. Description: Reject incoming calls with blocked caller ID's. (Circled '3')
- Call Forwarding: Toggle is off. Description: Forward incoming calls to another phone.
- Call Notify: Toggle is off. Description: Send yourself an email when you receive a call according to predefined criteria such as phone number or date/time.
- Simultaneous Ring: Toggle is off. Description: Ring yours and others ("call recipients") numbers at the same time for incoming calls.
- Remote Office: Toggle is off. Description: Make calls from a remote phone and have it appear from your business line. In addition, any incoming calls to your business line will ring on this remote phone.
- Call Waiting: Toggle is on. Description: Allow answering of additional incoming calls.

At the bottom right, there are two buttons: a light blue "Cancel" button and a dark blue "Save" button (circled '4').

Click image for large view 

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