VIDEOTRON

☐ Mobility   ⊿ Android

Downloading an app in the Google Play Store

Learn how to download an app to your mobile phone in the Google Play Store and to remove apps.

How to download a mobile app

1. On your phone, open the **Google Play Store** app.

2. Search or browse the store to find an app.

3. Select an item.

4. Tap **Install** or the item price.

5. Follow the on-screen instructions to complete the transaction and get the app.

> ⊡ **If you've previously made a purchase,** select your payment method by tapping the down arrow.
>
> **If this is your first purchase,** your payment method will be added to your Google account.

How to remove a mobile app

1. Open the **Google Play Store** app.

2. In the upper right corner, tap your profile icon.

3. Tap **Manage apps and device**, then tap the **Manage** tab.

4. Select the name of the app you want to remove.

5. Tap **Uninstall**.

For more information on mobile apps, visit our support website

Last update: 2024/07

| Account no.: |
| Temporary PW: |
| Telephone no.: |
| Email: |

Advice at your fingertips

How to download a mobile app in the Google Play Store

Notes

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Need help?
Find all our tips at
www.videotron.com/en/support

On your compatible phone or tablet,
open the integrated Camera app.
Direct the camera towards the QR code.
Tap the banner that appears on your
phone or tablet. Follow the on-screen
instructions to finalize the connection.