



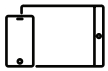
# Understanding and managing your Mobile data

Learn about Mobile data and how to manage your usage in the Customer Centre.


## What is Mobile data?

When your mobile device isn't connected to a WiFi network, you have to use mobile data to carry out actions that require an Internet connection. Data usage is measured in megabytes (MB) and gigabytes (GB). You can check your plan's usage limit from the Customer Centre on your computer or the User Centre + app on your mobile phone.

## How can I monitor my mobile data usage?



### From the User Centre + app:

- 1 Access the User Centre + app, which you can download on Google Play or the App Store.
- 2 Log in using your Customer Centre credentials.
- 3 Tap the **Mobile** tab (phone icon at the bottom of the screen)  and select the correct number, if required.
- 4 View the data usage graph for the current month.
  - To view usage details, tap **Data, Voice** or **SMS/MMS Messaging** under the graph.
  - To view usage in the previous period, tap the arrow to the left of **Current Period**.



### In the Customer Centre:

- 1 Access the Customer Centre on a web browser.
- 2 Log in to your Customer Centre.
- 3 Click the **View your Mobile use** tab.



