

Welcome to the world of Helix



Voice Remote HELIX

Helix TV user guide

Version française au verso

Basic features

HELIX Access the main menu

Shortcuts

- A** Access tips and tricks to learn how the Terminal works, and tools to troubleshoot common issues.
- B** Access accessibility settings, such as enabling and disabling closed captions or audio description.
- C** Access the Sports Zone.
- D** Delete a recording when you are in the **Saved > Recordings** section of the Helix menu.

How to pair your Bluetooth devices to the Terminal

To pair a device, first turn on that device's Bluetooth mode. Use voice command and say **"Bluetooth"**, then choose the device you want to connect.

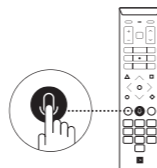
Take advantage of security options

You can adapt the Terminal to your family. Using voice command, say **"Settings"**, then:

- Select **"Parental Control"** if you want to restrict access to certain content.
- Select **"Purchase PIN"** to avoid unintentional or unexpected purchases.

Voice command

Press and hold the Mic button to easily find what you're looking for.



Examples:

- Want to know the weather? Say **"Weather"**
- Want a recommendation? Say **"Give me some suggestions"**
- Missed the crucial moment of a TV series? Say **"Back 10 seconds"**. You can also fast-forward by saying **"Forward 10 seconds"**.
- Is the remote control not responding correctly? To check the status of the batteries, say **"Batteries"** or **"Battery Health"**.
- Have you forgotten the **password** to your Wi-Fi network? Say **"password"**.

TV Guide

and say **"Guide"**

- Browse the Program Guide
- Filter content types

The Mini-Guide, a simplified version of the Program Guide

- Press **the right arrow** to display the simplified guide while continuing to watch your content.
- Press it **a second time** to display the selected channel's details.

Movies and series On Demand

and say **"On Demand"**

Recording shows

Live show

and say **"Record,"** then confirm

Programming a recording

From the TV Guide or using voice command:

1. Select the series or show.
2. and say **"Record."**

For a series, choose between **"Just this episode"** or **"All episodes,"** and confirm:

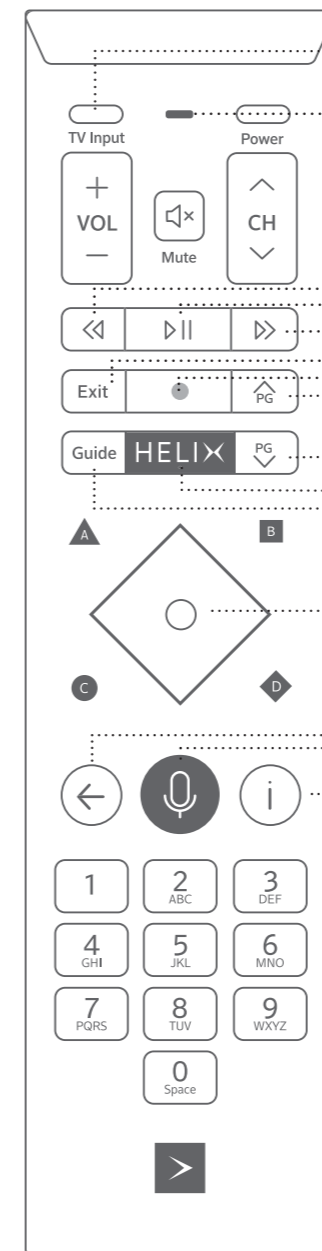
- **New episodes only:** to record only episodes marked **"NEW"** in the Guide.
- **New and rerun episodes:** record all broadcasts.

Watch your recordings

and say **"Recordings"**

See the list of saved recordings

and say **"Saved"**



Discover the features of your remote control

- TV Input**
Goes to the next input of your TV.
- Mic/LED status**
Indicates the status of the remote control and the location of the microphone.
- Rewind**
Rewinds On Demand TV content or a recording.
- Play/Pause**
Starts or pauses playback of live TV, On Demand TV, or a recording.
- Fast Forward**
Fast forwards On Demand TV content or a recording.
- Exit**
Allows you to exit the TV Guide and/or a recording.
- Record**
Starts recording the show that's playing or lets you schedule a recording in the Guide.
- Page Up/Page Down**
Lets you skip ahead in the Guide and skip forward or back when watching recordings or On Demand content.
- HELIX menu**
Lets you access search, settings to customize your Terminal, On Demand content, your recordings, apps, and the Guide.
- Guide**
Displays the Program Guide.
- Navigation pad**
Middle button: selects an item on the screen.
Arrows: used to navigate the screen.
- Back arrow**
Goes back to the previous screen. Displays your previous 9 viewings while you're watching your current content.
- Mic button**
Activates voice command.
- Info**
Displays detailed information about the TV program. Pressing 2 times gives access to the full description.

The Helix TV app, TV that follows you everywhere.

Take advantage of the free Helix TV app, which allows you to access your TV content on all your mobile devices. This allows you to:

- Schedule a recording remotely;
- Download your recordings for offline viewing;
- Watch your shows live and On Demand.

Download the app to your mobile devices today!



You can also watch Helix TV online: helix.videotron.com

For more information on the Helix TV app, go to: go.videotron.com/tv-app



Get direct access to your favourite apps, such as Club illico, Netflix, Prime Video, The Weather Network, free games, and more, in the Apps section of the Helix menu or by saying **"Apps"**

Do you have questions about how your TV service works and how to use it? Say **"Tips and tricks"** to get answers directly on your TV screen.

You can also go to: go.videotron.com/tv

