VIDEOTRON

🖥️ Multi-product

How to pay your bill

Check your balance and pay your invoices easily using one of the various payment methods.

Paying your invoice in My Account with a credit card

You can only pay your invoice appearing in My Account through this platform.

1. Log in to My Account at **www.videotron.com/connexion**.
2. On the home page, click the **Make a payment** button.
3. Enter the amount to be paid and select a credit card, or add a new one.

Paying your invoice in the Customer Centre by phone

You can only pay your invoice appearing in the Customer Centre through the automated telephone system.

1. Call **1 866 380-2967**.
2. Choose option **2** and follow the instructions.

Sign up for preauthorized payment

Pay your invoices automatically each month with preauthorized payments.

My Account

1. Log in to the Customer Centre at **www.videotron.com/connexion.**
2. Go to the **Billing & Payment** section in the menu.
3. Select the **Payment methods** tab.
4. Select **Add a credit card**.

Only payments charged to a credit card are accepted.

Customer Centre

1. Log in to the Customer Centre at **www.videotron.com/connexion.**
2. Scroll down to the **Account and Billing** section in the menu on the right.
3. Under **Your Invoice**, select **Sign Up for Preauthorized Payments**.

Withdrawals can be made from a bank account or credit card.

For more information on payment methods, please visit our support site

Advice at your fingertips

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Notes

Need help?
Find all our tips at
www.videotron.com/en/support

On your compatible phone or tablet,
open the integrated Camera app.
Direct the camera towards the QR code.
Tap the banner that appears on your
phone or tablet. Follow the on-screen
instructions to finalize the connection.