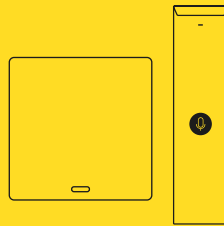




# HELIX



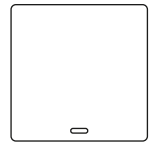
HELIX TV TERMINAL  
INSTALLATION GUIDE



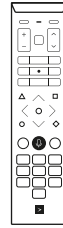
10-15 minutes

## Material included in the box

### Basic equipment



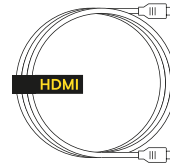
Helix TV terminal



Voice remote  
(AA batteries included)

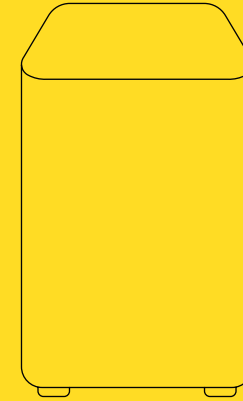


Power pack



HDMI cable

## Is your Helix Fi gateway activated and configured?



**Yes**

Skip to the next step

**No**

Make sure you activate and configure it before you install your Helix TV terminal

Need more details on self-installation?  
[go.videotron.com/install](https://go.videotron.com/install)



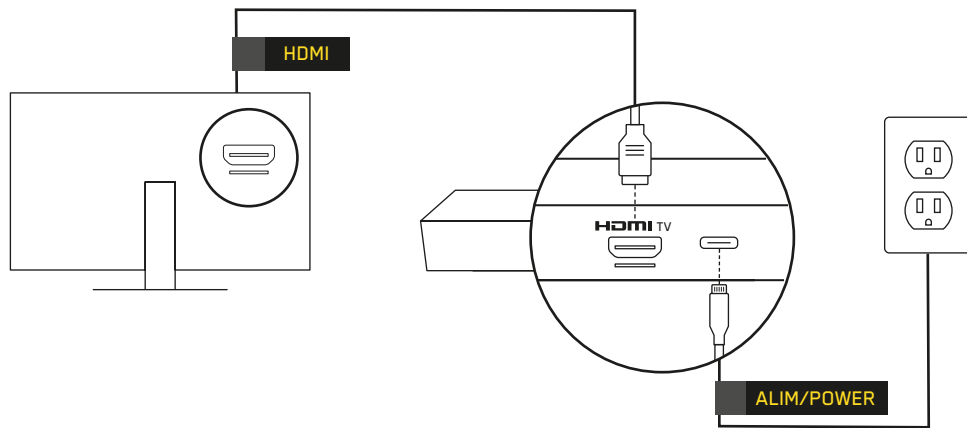
## 1. Plug in your terminal

Connect the **HDMI cable** to your terminal's HDMI port and to the HDMI port of your TV.

Connect the **power pack** to your terminal and plug it into a power outlet that is not controlled by a dimmer or wall switch.



**Tip:** Only use the power pack provided with your terminal.



Wait until the indicator light on your terminal flashes before moving on to the next step.

## 2. Turn on your TV

Turn on your television with your **TV remote** and select the appropriate HDMI source.

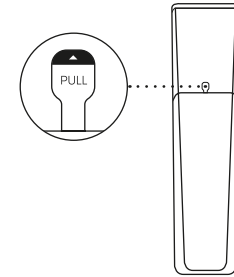
## 3. Follow the instructions on your screen

Your terminal will automatically connect to the Wi-Fi network. Otherwise, follow the steps on-screen to connect your terminal.



**Tip:** If your terminal is positioned **at least 4 feet (1.2 m) from your gateway, for optimal performance**, we recommend plugging it directly using the **Ethernet cable** included in the Helix Fi gateway box.

Remove the **plastic tab** on the back of the voice remote.



Follow the instructions on your screen to **configure your terminal** and **voice remote**.

## 4. Ensure your experience is secure

With voice command, say **"Settings"**

- Select **"Parental Control"** if you want to limit access to adult content.
- Select **"Purchase PIN"** to prevent unwanted or impulse purchases.



**Your Helix TV terminal and voice remote are now working!**

## The voice remote

To learn how to use your voice remote, consult the Voice Remote User Guide.

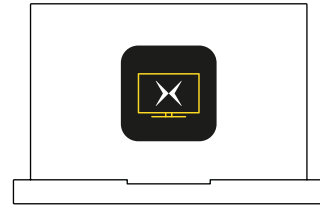
## Anywhere, anytime

Access all your content on all your devices, even from at a distance.

Download the Helix TV app



On your computer  
[helix.videotron.com](http://helix.videotron.com)



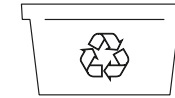
**Tip:** The channels in your Helix TV plan can be easily modified. Log on to **My Helix Account** to modify your plan or channel line-up.

## Eco-friendly tips



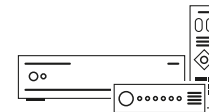
### Don't throw out the Velcro!

Use it to tie your cables together and make them easier to identify when calling for service.



### Your box can be recycled!

It's manufactured in Québec using locally recycled fibres.



### Recycle your old devices.

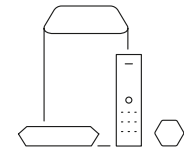
Keep your old devices in order to eventually return them to a Videotron store to be recycled.

## Socio-environmental engagement



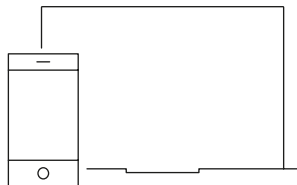
[Videotron.com/werecycle](http://Videotron.com/werecycle)

Videotron set up the We Recycle program to enable its customers to make a practical contribution to environmental protection by giving their obsolete equipment the second chance it deserves.



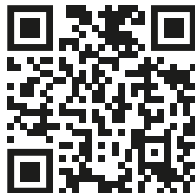
Your Helix equipment complies with the Canadian Energy Efficiency Voluntary Agreement, which Videotron has been participating in since 2016.

Videotron is involved in the community on an ongoing basis. We make a point of giving employees opportunities to do likewise in order to maximize their positive social and environmental impacts. [corpo.videotron.com/engagement](http://corpo.videotron.com/engagement)



## Need help?

Find all our installation tips at [videotron.com/en/support/helix](https://videotron.com/en/support/helix)  
or call us at 1-833-994-3549.



Printed on Rolland Enviro Print paper, 120M Text. This paper contains 100% post-consumer fibre and is manufactured using biogas energy. It is certified FSC®, Processed Chlorine Free and Ancient Forest Friendly.

**IMPORTANT NOTICE ABOUT THE LEGAL WARRANTY.** The Consumer Protection Act provides for a warranty on all goods you buy or lease from a merchant. These goods must be: (1) fit for the purposes for which goods of that kind are ordinarily used (Section 37 of the Act); and (2) durable in normal use for a reasonable length of time, having regard to their price, the terms of the contract and the conditions of their use (Section 38 of the Act). For more information on the legal warranty, refer to the Office de la protection du consommateur's website, at [www.opc.gouv.qc.ca/en](http://www.opc.gouv.qc.ca/en).

**STATEMENT FROM ISED** This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's RSS(s). Operation is subject to the following two conditions: (1) This device may not cause interference; and (2) this device's user(s) must accept any interference, including interference that may cause undesired operation of the device.