Calling User Portal – Anonymous Call Rejection

🌐 **carrier.webex.com**/reject-unidentified-caller/

What you need to know:

The Anonymous Call Rejection feature enables businesses and individuals to reject all calls that have an unidentified caller id.

Introduction

You are busy enough managing customers, employees, meetings, etc. Fielding random solicitation calls from unknown callers are not what you need. These calls are disruptive and anti-productive. The Anonynous Call Rejection feature enables business and individuals to reject all calls that have an unidentified caller id.

This article provides details on the following Unidentified Caller related topics.

Feature Prerequisites

Before the Unidentified Caller feature can be used the following conditions must be met:

> At least one inbound number must be available to be assigned to a station (Premium, Standard, Hosted Square Key, or Hosted PRI – User).

Feature Setup

1. Log in to the **Calling User** Portal.
2. Go to the **Call Settings** page.
3. Sele**ct Anonymous Call Rejection**. To enable, click on the toggle button to the right of the text. When it's enabled, it will turn to color from grayscale. To disable, click on the toggle button again, when disabled, it should change from color back to grayscale.
4. Click the **Save** button.

Voicemail		
Call History		
Call Settings ②		
Directory		
My Apps		

Incoming Calls Schedules Additional Features

Do Not Disturb — Select Do Not Disturb if you would temporarily like all calls to go directly to voicemail. This setting will remain on until you switch it off.

Anonymous Call Rejection — Reject incoming calls with blocked caller ID's. ③

Call Forwarding — Forward incoming calls to another phone.

Call Notify — Send yourself an email when you receive a call according to predefined criteria such as phone number or date/time.

Simultaneous Ring — Ring yours and others ("call recipients") numbers at the same time for incoming calls.

Remote Office — Make calls from a remote phone and have it appear from your business line. In addition, any incoming calls to your business line will ring on this remote phone.

Call Waiting — Allow answering of additional incoming calls.

Cancel **Save** ④

Click image for large view 🔍